

# UNIVERSITY of STIRLING SPORT



## Provision for Disabled Spectators

**University of Stirling Football Club Policy covering the Equality Act 2010.**

- The University of Stirling Football Club is fully committed to ensuring that its disabled supporters and customers have as full access as is reasonably possible to make to all goods, services and facilities provided or offered to the public by the Club.
- The University of Stirling Football Club will operate a concessionary ticketing policy for disabled supporters and will ensure that the scheme does not discriminate between disabled people with differing impairments. Full details of these concessionary details can be requested by contact The Club Secretary or at the gate during any home game
- The University of Stirling Football Club recognises that it has duties to remove any potential barriers that make it difficult or impossible for some disabled customers to access our facilities. We will undertake such additional works as are reasonably required within the timescales set out in the Act.
- The University of Stirling Football Club guarantees to its disabled supporters and customers that any complaints of discrimination will be dealt with quickly under that procedure. The Club has advised its staff that any incident of discrimination under the provisions of the Act is a serious matter and will be dealt with by the Executive Committee under the Club's Disciplinary Procedures.

Reviewed: July 2020

Review date: July 2021